STAR ORTHODONTICS
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Patient Code of Conduct

We are committed to providing a safe, respectful, and comfortable environment for all patients and staff. By working together with mutual respect and cooperation, we can achieve the best possible outcomes for your care.

This Code of Conduct outlines the behavior expected of all patients and explains the potential consequences of noncompliance.

Behavioral Expectations

As a patient, I agree to the following:

- I will address any concerns with the doctor or staff calmly and respectfully.
- I will refrain from any form of verbal or physical abuse, harassment, aggression, violence, or disruptive or intimidating behavior.
- I will respect the rights, safety, and privacy of other patients.
- I will not take photos or videos, or share images from inside the office or on social media, as this may violate another patient's privacy.
- I will not use recording devices (including smart glasses, recording assistants, or other wearable or voice-activated tools) within the office, as they may compromise patient privacy.
- I will treat the facility, equipment, furnishings, and technology with care. I will not tamper with, alter, or change settings on any office equipment, devices, or systems (including gaming stations, computers, or other technology).
- I will act in a manner that does not disrupt office operations or damage property.

Consequences of Noncompliance

If I fail to comply with this Code of Conduct, appropriate actions may be taken to ensure the safety and comfort of patients and staff. These actions may include, but are not limited to:

- Being asked to stop the behavior immediately
- Removal from the office
- Notification of law enforcement, if necessary
- Dismissal from the practice

I understand and agree to follow the above conditions during my visit to Star Orthodontics.